Regulations on non-trading operations

Contents

1. General provisions

1.1. These Regulations on non-trading operations (hereinafter referred to as the "Regulations") have been developed within the framework of international cooperation measures aimed at combating financial misconduct, detecting and preventing violations of law, and establishes the procedure for performing non-trading operations on the Client account with AMarkets Ltd (the "Company ").

1.2. The Regulations are an integral part of any agreement concluded between the Company and the Client.

1.3. Non-trading operation - any operation performed by the Client, involving depositing of funds into the Client account, withdrawal of funds from the Client account or internal transfer of funds between the accounts in the Client's Personal Area.

1.4. The Client is solely responsible for the accuracy of payments made by them. If the Company's bank details change, from the moment when the new details are displayed in the Personal Area, the Client will bear full responsibility for payments made to the obsolete details.

1.5. The Company shall not be held responsible for the timeliness and accuracy of client funds transferred by the Client to the details other than those published in the Personal Area on the Company's website.

2. Trading account

2.1. To carry out currency exchange transactions in financial markets, the Client deposits their trading account.

2.2. To keep a record of funds deposited by the Client and ensure settlement of trades, as well as to keep track of trade history and financial results, the Company opens a trading account in the name of the Client in the Company's accounting system.

2.3. The Client's funds are virtually kept in the Company's bank accounts, provided however that the Company neither accrues nor pays interest on the Client's funds.

2.4. Request to open a trading account is made by the Client in the Personal Area on the Company's website in the relevant section. At the time of opening a trading account, the Client is provided with unique access codes to the trading platform.

2.5. Individual access codes are used for the purposes of identifying the Client when carrying out transactions. The password can be changed at any time at the request of any Party. If the password change is initiated by the Company, the Client shall be sent a notification to the e-mail address specified by the Client as contact information.

2.6. Carrying out currency exchange transactions is possible from the moment the funds in the amount necessary for conducting transactions are credited to the trading account.

2.7. The Client's financial results (profit and loss) on performed currency exchange transactions are reflected in the trading account at the moment of closing the position for each individual currency pair. Calculation of financial results is carried out in the manner prescribed by these Regulations.

2.8. The Company has the right to close a trading account in the event that the Client does not perform any transactions in the account for a period of 12 (twelve) consecutive months, and there are no funds in the account.

2.9. The Company does not charge inactivity fees.

2.10. The Company reserves the right to close the Client's trading account and refuse service at any time. In doing so, the Company will endeavor to notify the Client of the account closure by all communication methods available.

2.11. In the event that balance in the Client's trading account is less than $ 0.01, it shall be deducted from the trading account.

3. Terms and procedure for transferring funds to/from a trading account

3.1. Trading accounts are maintained in US dollars and in euros.

3.1.1. In the event that deposit to the trading account is made in a currency other than the trading account base currency, the transfer currency shall be converted at the internal exchange rate of the Company at the moment of transfer, published in the Personal Area on the Company's website.

3.1.2. In the event that withdrawal from the trading account is made in a currency other than the trading account base currency, the transfer currency shall be converted at the internal exchange rate of the Company at the moment of transfer, published in the Personal Area on the Company's website.

3.2. Funds deposits to a trading account and funds withdrawals from a trading account are only performed via the deposit and withdrawal methods available in Personal Area. Commission fees, as well as other charges for each deposit and withdrawal method, are published in Personal Area and on the Company's Website and may occasionally be changed by the Company.

3.3. Requests for non-trading operations such as deposit requests, withdrawal requests and internal funds transfer requests shall be submitted by the Client in the Personal Area and shall be considered as accepted by the Company if they are displayed in the "Transaction History" section of Personal Area and in the Company's record keeping system.

3.4. Funds transferred by the Client to their trading account shall be credited no later than the next business day from the receipt date to the Company's account if all data required to identify the payment are presented in the payment document.

3.5. The Client accepts that in the event of software failure of third-party banks and payment systems, transfer delays may occur.

3.6. The Company undertakes to ensure funds transfer to the Client's trading account in the event of any software malfunction leading to the delay in the automatic funds' transfer, provided the Client has informed the Company of such delay.

3.7. The withdrawal of funds shall be made to the same details and via the same payment method, used to deposit a trading account.

3.7.1. If the trading account has been replenished using different payment methods, the withdrawal should be made proportionally.

3.7.2. If a deposit to the trading account has been made via a payment system that is not on the list of available payment systems, the withdrawal of funds can be made using any verified payment system, including but not limited to transfer to a bank account and a bank card.

3.7.3. The Client has the right to withdraw funds from their trading account to details, other than the details used to deposit the account, while simultaneously meeting the following conditions:

• The client has completed basic verification,

• Deposit details are verified,

• Withdrawal details are verified,

• Within the period of one calendar month, the withdrawal amount to details other than the deposit details does not exceed 1500 dollars,

• The method of deposit and/or withdrawal from a trading account is other than a bank transfer and/or a bank card.

3.8. Requests for Client funds transfer are processed within the time limits, set for each payment system, however, in some cases transfer time may be increased up to five (5) business days.

3.9. Due to the fact that WebMoney payment system is extra-contractual, the Company establishes the following deposit/withdrawal rules for using WebMoney system:

- Deposits to Client trading accounts via WebMoney system are made with no restrictions;
- Withdrawals from the Client's trading account via WebMoney system are made to the same details, used to deposit the account;
- Due to the lack of contractual obligations to the Customers for deposit/withdrawal of funds through the WebMoney system, the Company, in the case of a reasoned assumption that the purpose of Client's actions when performing operations in their trading account related to the deposit/withdrawal of funds using the WebMoney system, is other than carrying out trading operations, reserves the right to refuse any withdrawal using a method other than the method used to deposit the trading account.

3.10. The amount of a requested funds transfer should not exceed the available trading account balance after the deduction of bank fees held by the Company for making a money transfer. The calculation of free equity is done automatically in real time, taking into account current loss for open positions and the amount necessary to hold open positions.

3.11. If the funds haven't been transferred to/from the trading account, the Client has the right to send a request to the Company using the feedback form on the Company's website to identify the reasons. The Company shall be obliged to handle the request within one working day from the date of receipt.

3.12. The Company reserves the right to refuse or cancel remuneration or bonus payments to the Client, as well as to exclude the Client from participation in promotions in case of suspicion of fraud or abuse of the Company's advertising campaigns conditions. Promotions terms and conditions may be amended, the information on the changes will be immediately published on the Company's website.

3.13. In order to ensure security, the Company reserves the right to ask the Client to provide the proof of identity, as well as the document confirming account ownership in the payment system.

3.14. Only verified clients can use electronic payment systems to withdraw partner remuneration.

3.15. The first request for withdrawal will be executed commission-free every second Wednesday of the month. The company reserves the right to refuse compensation payout at its own discretion without explanation.